



Guide to Car Arrangement Services

The Okura Tokyo offers airport and private charter car transfer services.

[For Guests Requesting Airport Transfers]

Please review the details and submit your reservation using the [The Okura Tokyo Hire Car Reservation Request Form](#).

< Airport Transfer Fees >

From Haneda Airport to the Hotel	Japanese Yen	From the Hotel to Haneda Airport	Japanese Yen
☐ Luxury class	34,000	☐ Luxury class	26,000
☐ Executive class	36,000	☐ Executive class	28,000
☐ First class	61,000	☐ First class	53,000
From Narita Airport to the Hotel	Japanese Yen	From the Hotel to Narita Airport	Japanese Yen
☐ Luxury class	58,000	☐ Luxury class	50,000
☐ Executive class	64,000	☐ Executive class	56,000
☐ First class	98,000	☐ First class	90,000

<<Precautions>>

- A late-night surcharge applies if your pickup time is between 10:00 PM and 5:00 AM the following day.
- Transfers from the airport to your hotel include a meeting service.
- Fares include tolls, taxes, and service fees. You can have the charges billed to your room.
- Cancellation and change fees: 3 days prior: 30%; 2 days prior: 50%; the day before or on the day of: 100%
- If you request an English-speaking driver, an additional fee will apply.
- If a significant amount of time elapses between your flight's arrival and your departure, an additional fee will apply.
- If our partner company is fully booked, we will suggest another car arrangement company provider. In that case, the rate schedule and prices will differ.
- This service is a direct transfer between the hotel and the airport. We do not accommodate requests for stops along the way (including between terminals within the airport).
- If you have a stop along the way (including between terminals within the airport), please select "Other" and enter the details in the "Requests" field.

《CAR LINEUP》

【Luxury class】



◆TOYOTA “GRANACE” (5PAX/4PCS)



◆MERCEDES-BENZ V220 (6PAX/6PCS)



◆TOYOTA ALPHARD (6PAX/2PCS)

【Executive class】



◆BMW 7 Series xDrive60 (3PAX/2PCS)



◆LEXUS LM500h (3PAX/4PCS or 5PAX/4PCS)



◆MERCEDES-BENZ S400 or S500 (3PAX/2PCS)



◆TOYOTA “HIACE” (8PAX/5PCS)

【First class】



◆ROLLS-ROYCE GHOST (3PAX/2PCS)



◆MERCEDES-MAYBACH GLS600 (3PAX/2PCS)

【Hourly Service】

We are pleased to arrange a private car on an hourly basis for sightseeing, business trips, and other transportation needs.

Charges vary depending on the vehicle class, distance, and duration of service.

Example: Luxury Class (Toyota Alphard, Mercedes-Benz V220, etc.)

The first hour or the first 15 km costs 24,000 JPY.

After the first hour or 15 km, the charge is 6,000 JPY for every additional 30 minutes or 7.5 km.

An additional charge of 2,000 JPY per hour is required for an English-speaking driver.

* Highway tolls and parking fees are charged as necessary.

* A 20% late-night surcharge applies to services used between 10:00 PM and 5:00 AM the following day.

<Important notes>

- The charge will be added to your room bill.
- Reservations must be made at least four days prior to the desired date of service.
- A cancellation charge is incurred if the reservation is canceled less than four (4) days prior to the scheduled service date.
The cancellation policy applies regardless of the reason, including flight delays, adverse weather conditions, aircraft malfunctions, flight cancellations, or other force majeure events.
- An estimated fare will be charged even if the trip is cut short.

For hourly services, please select "Other" on the Private Car Reservation Request Form and provide the details of your request in the "Requests / Questions" field. Our staff will review your request and contact you.